

How to Work with Metro Agencies

1. With other neighbors, identify common problems you see.
2. Report problems to the proper agency. Keep a "neighborhood diary," listing the agency you called, who you talked to, date & time, what they said. Compare notes with other neighbors.
3. Expect Metro agencies to be "accountable" – to do what they are supposed to do. Say "Thanks!"

Who To Call

For Help With:

<p style="text-align: center;">Metro Codes Department 862-6590 <i>[Ask for a "request number," so you can call back to check progress.]</i> nashville.gov/codes/report_violations.aspx</p>	<ul style="list-style-type: none"> • Run-down buildings or homes • Inoperable or unlicensed vehicles • Abandoned vehicles on public property • Yards with junk, trash, appliances, etc. • Graffiti on private buildings • Car repair or other business in residential area
<p style="text-align: center;">Metro Water Services (Storm Water) 862-4600, Press 4</p>	<ul style="list-style-type: none"> • Storm water drainage problems
<p style="text-align: center;">Metro Health Department (Environmental Sanitation) 340-5644</p>	<ul style="list-style-type: none"> • Illegal dumping (on public or private land) • Overgrown vacant lots or buildings • Dog pen odors / Plumbing problems (sewage) • Garbage, trash, junk, or abandoned cars on vacant lots • Hypodermic needle removal
<p style="text-align: center;">Metro Health Department (Pest Management) 340-5668</p>	<ul style="list-style-type: none"> • Rat or mouse control • Cockroach, mosquito, fly, flea, tick control • Bird, snake, bat control
<p style="text-align: center;">Metro Health Department (Animal Services) 862-7928</p>	<ul style="list-style-type: none"> • Animal bites, or dogs running at large • Stray and vicious dogs • Animal adoptions or animal cruelty
<p style="text-align: center;">Metro Public Works Dept (Waste Management) 880-1000</p>	<ul style="list-style-type: none"> • Garbage pickup / Brush & leaf collection • Dead animal removal • Curbside recycling / Drop-off sites for recycling, trash, etc
<p style="text-align: center;">Metro Public Works Dept (General) 862-8750 nashville.gov/pw/talktous/default.aspx</p>	<ul style="list-style-type: none"> • Alley clean-up / Overgrown alleys or right-of-way on streets • To schedule Bulk Item Pickup by Sheriff's Dept (individual) • Road repair or paving (potholes, etc) • Street signs / Graffiti cleanup
<p style="text-align: center;">Nashville Electric Service 736-6900 / 747-3876</p>	<ul style="list-style-type: none"> • Burned-out street lights (Write down number on yellow metal tag on pole.) www.nespower.com/securitylight.aspx